



Client Advocate Volunteer

Role Overview

Client Advocates have one of the most meaningful and relational roles at ABC Women's Center. This position offers the opportunity to walk alongside women, men, and families with compassion, dignity, and care.

Client Advocates support clients participating in our Parenting Support Program, providing education, encouragement, and practical resources from early pregnancy through a child's second birthday.

What Client Advocates Do

Client Advocates serve as a consistent, caring presence for clients by:

- Meeting one-on-one with clients during scheduled appointments
- Actively listening and engaging clients with thoughtful questions
- Assisting with intake and graduation appointments for the Parenting Support Program
- Offering education on parenting, adoption, and pregnancy-related options
- Providing referrals and connecting clients with community resources
- Assisting with material resources and boutique support
- Supporting ultrasound appointments when requested
- Maintaining accurate client records (digital and paper)
- Making follow-up calls to support and encourage clients
- Attending required trainings and team meetings
- Supporting the Client Services team with additional center needs as directed

Spiritual Care & Support

As a faith-based organization, Client Advocates are also invited to:

- Offer prayer to clients when appropriate
- Share hope and encouragement grounded in a Christian worldview
- Provide spiritual support with sensitivity, respect, and compassion

Time Commitment

- Volunteers serve during scheduled days and times coordinated with staff
- Consistency and punctuality are essential to supporting client care
- Minimum time commitment and shift length will be discussed during onboarding

Training & Requirements

To ensure excellence and consistency in client care, Client Advocates are required to:

- Complete the ABC volunteer application process
- Participate in required training provided by ABC Women's Center
- Agree to uphold ABC's policies, procedures, and CareNet Commitment of Care
- Affirm ABC's Statement of Faith and pro-life mission
- Maintain strict confidentiality at all times

Who This Role Is Best Suited For

This role may be a great fit for individuals who:

- Desire to build meaningful relationships with clients
- Have strong listening and communication skills
- Feel called to serve families in a hands-on, relational way
- Are committed Christians with a personal relationship with Jesus Christ
- Are passionate about supporting life and strengthening families

Dress Code

Business casual

Next Steps

If you feel called to serve as a Client Advocate or would like more information, we invite you to take the next step.

 Contact us at anna@abcwomenscenter.org |  860 - 344 - 9292